

STRUCTURAL STUDIO QUALITY POLICY

Purpose

The purpose of this document is to describe the quality policies of RakenneStudio Ltd. This quality policy creates a platform for service standards, ensuring their legitimate, quality, and that they are provided according to agreed standards within the given timeframe. The employees of RakenneStudio adhere to operate according to these specifications, thus fulfilling their obligations towards customers, stakeholders as well as one another.

Our company

RakenneStudio Ltd. is a company providing consultancy in the field of construction business, with its primary focus being on structural engineering. In addition to this, the company offers services in external inspections, expert statements, and onsite supervision.

Quality standards

1. Customers are in the heart of all our business. Fulfilling their needs is considered as a prerequisite for successful operation.
2. Capable, well-motivated and happy employees create the foundation for all our operation.
3. In all our business, we follow the Finnish law, existing rules and regulations, as well as the policies of Structural Studio.
4. Quality is an important value that is present in all of our operation. For us, quality is not just a mandatory phrase, but an integral part of our operation culture.
5. We constantly monitor our quality and adhere to its continuous development.

How do we ensure quality in practice?

- Before starting a new project for a customer, we always ensure that there exists a consensus among its expected scope, content and timeframe.
- The content of every task is always documented in a written contract, approved by both parties.
- We supervise our work actively to ensure that the schedule holds.
- To ensure that the customer objectives on quality are fulfilled, we jointly review and monitor the progress actively.
- Before every delivery to a customer, we conduct an internal inspection conducted by a proficient Structural Studio employee.
- Our company uses modern up-to-date tools for both enterprise resource planning and financial management
- We store all our documents and files in a secured cloud-service. They are backed up on a daily basis by an external service provider. By doing this, we ensure continuation in potential technical disruptions.



Henri Huoso
Technical Director



Juho JärviKuona
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